



Window Tinting FAQ

Q: I just had my windows tinted, why is there bubbles?

A: The window film is installed using a water-based solution, the squeegees can only remove a certain amount of the solution between the film and the glass. It is perfectly normal to see water streaks and bubbles for the first few days up to 4 weeks after the windows have been tinted depending on the weather. The warmer it is, the faster the windows will dry. If you have any concerns, you're more than welcome to stop by the shop and we can take a look for you.

Q: How long should I keep my windows rolled up?

A: We recommend keeping your windows closed for a minimum of 48 hours, in the colder months 3-5 days, to ensure the film has settled. If the windows have been rolled within that time frame, the film can begin to peel off as it hasn't had enough time to cure. Should this happen, it isn't covered under the warranty, however we can replace the film at a discounted rate.

Q: How durable is the tint?

A: The window film has a scratch resistant coating which does a great job protecting the film against every day use as well as kids and pets. However, the key word is 'resistant' - if the film has contact with sharp objects it's likely to damage. Just remember the film is applied to the inside of the window, be careful when loading and unloading objects with sharp or hard edges such as boxes, sporting equipment, tools etc. just the same as you would prior to the windows being tinted. If a tinted window does get damaged, it will not be covered under the warranty, however we can replace the film at a discounted rate.



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Q: How do the black dots and lines affect window tinting?

A: The black dots or matrix patterns, as well as the lines at the top of some windows are made of teflon that is applied at the factory and are slightly raised from the glass. This is purely cosmetic to hide trim lines and edges. On windows that have black dots, the film adheres to the slightly raised dot at the edge causing a uniformed line visible from the outside. This poses no risk to peeling and can appear 'patchy' for the first few days or weeks whilst the film is drying.

Q: What should I use to clean my windows after being tinted?

A: After the window film installation, wait at least one week before cleaning the inside of the windows. When cleaning, use a glass cleaner that doesn't contain ammonia and use a soft microfibre towel or squeegee. We recommend foam cleaners as they do not streak and are often ammonia-free. Never scrape the film with any type of blade or clean the windows with anything abrasive.

This should answer any initial questions you may have and help with looking after your new wap. If you have any further questions or concerns don't hesitate to get in touch.